

DUNGAREES.NET RETURN/EXCHANGE FORM

SPEEDY EXCHANGE METHOD: PLACE A NEW ORDER ON OUR WEBSITE AND SEND YOUR CURRENT ITEM(S) BACK MARKED AS A REFUND.

STEP 1: PLEASE REVIEW OUR RETURN CRITERIA BELOW

- Merchandise must be in new, unwashed and unaltered condition with original tags attached. Items must be clean and free of debris. Use a lint roller on items with pet hair.
- Footwear must be returned in original shoe box. Please do not use shoe box for the shipping box.
- Merchandise must be returned within 90 days of delivery.

Items returned to Dungarees that do not meet the above requirements may be assessed a restocking and/or cleaning fee, or returned to you at your expense.

Did you receive a defective item? Please call customer service within 10 days of receiving the item.

STEP 2: YOUR INFORMATION

I am including my order receipt along with this form in the package (If so, no need to fill out this section)

Order #: _____ Name: _____

Address: _____ Email: _____

Phone: () _____

Phone: () _____

City/State/Zip: _____

STEP 3: WHAT ARE YOU RETURNING?

Reason (Optional): Did not fit Not what I expected

STYLE #	QTY	DESCRIPTION	COLOR	SIZE	PRICE

STEP 4: WOULD YOU LIKE A REFUND OR EXCHANGE FOR NEW ITEMS?

REFUND. Please refund through my original form of payment. (No need to fill out exchange portion below)

EXCHANGE. Please exchange for the following. Any charges/refunds will be billed to original form of payment.

STYLE #	QTY	DESCRIPTION	COLOR	SIZE	PRICE

STEP 5: HOW TO SHIP BACK TO DUNGAREES

1. Enclose this form in your package. Also include your packing slip if possible.
2. For your convenience you can download a UPS Return Label in the 'Returns & Exchanges' section of our website. The fee for this label is \$5.95 and that amount will be charged once we receive your return/exchange. *YETI products do not qualify for the flat \$5.95 return label.
 - Packages shipping from Hawaii, Alaska, APO/FPO or outside the USA cannot use the UPS label from our website and must use an alternative method. If the UPS label from our website is used outside of the 48 contiguous states or for a YETI cooler, additional charges will apply.
3. You can also ship it back using the courier of your choice. We recommend insuring your package. Dungarees.net is not responsible for lost or damaged packages. Please record your tracking number before sending.
4. Please Ship all returns to:

DUNGAREES
ATTN: RETURNS/EXCHANGES
500 EAST BROADWAY
COLUMBIA, MO 65201

FREQUENTLY ASKED QUESTIONS

HOW LONG WILL THIS PROCESS TAKE?

Once your return shipment is received at our warehouse, it is processed within 1-3 business days and you will receive an automated email. Please allow another 2-4 days for a refund to be applied or new items to be shipped out.

HOW MUCH DOES IT COST TO SHIP YOUR NEW ITEMS BACK TO YOU?

If the value of your new items is over \$55 the shipping will be free. If not, shipping will be \$5.95.

*Non-US, HI, AK & APO orders will be quoted charges via email.

Dungarees return policy is strictly enforced to ensure quality products for all our customers. A full description of our policy may be viewed at www.dungarees.net